### **Administrative Procedures**

Administrative procedures to guard data integrity, confidentiality, and availability are documented, formal practices used to manage the selection and execution of security measures to protect data and the conduct of personnel in relation to the protection of data. Administrative procedures can be seen in the table below.

## **Administrative Procedures to Protect Data**

Requirement	Implementation
Certification	
Chain of trust partner agreement	
Formal mechanism for processing records	
Contingency plan	Applications and data criticality analysis.
(all listed implementation features must be implemented)	Data backup plan.
	Disaster recovery plan.
	Emergency mode operation plan.
	Testing and revision.
Information access control	Access authorization.
(all listed implementation features must be implemented)	Access establishment.
•	Access modification.
Internal audit	
Personnel security	Assure supervision of maintenance personnel by
(all listed implementation features must be implemented)	authorized,
	knowledgeable person.
	Maintenance of record of access authorizations.
	Operating, and in some cases, maintenance personnel
	have
	proper access authorization.
	Personnel clearance procedure.
	Personnel security policy/procedure.
	System users, including maintenance personnel,
	trained in
	security.
Security configuration management	Documentation.
(all listed implementation features must be implemented)	Hardware/software installation and maintenance
(un usica implementation features musi de implementeu)	review and
	testing for security features.
	Inventory.
	Security Testing.
	Virus checking.
Security incident procedures	Report procedures.
(all listed implementation features must be implemented)	Response procedures.
Security management process	Risk analysis.
(all listed implementation features must be implemented)	Risk management.
	Sanction policy.
	Security policy.
Termination procedures	Combination locks changed.
(all listed implementation features must be implemented)	Removal from access lists.
	Removal of user account(s).
	Turn in keys, token, or cards that allow access.
Training	-
(all listed implementation features must be implemented)	Awareness training for all personnel (including
• • •	management).

Periodic security reminders.
User education concerning virus protection.
User education in importance of monitoring log in
success/failure and how to report discrepancies.
User education in password management.

### **Physical Safeguards**

Physical safeguards to guard data integrity, confidentiality, and availability relate to the protection of physical computer systems and related buildings and equipment from fire and other natural and environmental hazards, as well as from intrusion. Physical safeguards also cover the use of locks, keys, and administrative measures used to control access to computer systems and facilities. Physical safeguards can be seen in the table below.

## **Physical Safeguards to Protect Data**

Requirement	Implementation
Assigned security responsibility	
Media controls	Access control.
(All listed implementation features must be implemented.)	Accountability (tracking mechanism).
	Data backup.
	Data storage.
	Disposal.
Physical access controls (limited access)	Disaster recovery.
(All listed implementation features must be implemented.)	Emergency mode operation.
	Equipment control (into and out of site).
	Facility security plan.
	Procedures for verifying access authorizations
	prior to physical access.
	Maintenance records.
	Need-to-know procedures for personnel access.
	Sign-in for visitors and escort, if appropriate.
	Testing and revision.
Policy/guideline on work station use	
Secure workstation location	
Security awareness training	

#### **Technical Security Services**

Technical security services to guard data integrity, confidentiality, and availability include the processes that are put in place to protect and to control and monitor information access. Technical Security Services can be seen in the table below.

## **Technical Security Services to Protect Data**

Requirement	Implementation
Access control	Context-based access.
(The following implementation feature must be	Encryption.
implemented: procedure for emergency access. In	Procedure for emergency access.
addition, at least one of the following three	Role-based access.
implementation features must be implemented:	User-based access.

context-based access, role-based access, user-based	
access. The use of Encryption is optional.)	
Audit controls	
Authorization control	Role-based access.
(At least one of the listed implementation features	User-based access
must be implemented.)	
Data Authentication	
Entity authentication	Automatic logoff.
(The following implementation features must be	Biometric.
implemented: automatic logoff, unique user	Password.
identification. In addition, at least one of the	PIN.
other listed implementation features must be	Telephone callback.
implemented.)	Token.
	Unique user identification.

#### **Technical Security Mechanisms**

Technical security mechanisms include the processes that are put in place to prevent unauthorized access to data that is transmitted over a communications network.

### **Technical Security Mechanisms to Protect Data**

Requirement	Implementation
Communications/network controls	Access controls.
(If communications or networking is employed,	Alarm.
the following implementation features must be	Audit trail.
implemented: integrity controls, message	Encryption.
authentication. In addition, one of the following	Entity authentication.
implementation features must be implemented:	Event reporting.
access controls, encryption. In addition, if using	Integrity controls.
a network, the following four implementation	Message authentication.
features must be implemented: alarm, audit	-
trail, entity authentication, event reporting.)	

### The Electronic Signature Standard

In the electronic environment, the same legal weight associated with an original signature on a paper document may be needed for electronic data. Use of an electronic signature refers to the act of attaching a signature by electronic means. DHHS requires electronic signatures to include certain implementation features, specifically:

- · Message integrity
- Nonrepudiation
- · User authentication

No technically mature techniques provide the security service of non-repudiation in an open network environment, in the absence of trusted third parties, other than digital signature-based techniques. If electronic signatures are employed, DHHS requires that digital signature technology be used. The requirements of the electronic signature standard are defined in the table below.

## **Electronic Signature Standard Requirements**

Requirement	Implementation
Digital signature	Ability to add attributes.
(If digital signature is employed, the following	Continuity of signature capability.
three implementation features must be	Counter signatures.
implemented: message integrity, non-repudiation, user	Independent verifiability.
authentication. Other implementation features are	Interoperability.
optional.)	Message integrity.
	Multiple signatures.
	Non-repudiation.
	Transportability.
	User authentication.